

MEMO

| To: To whom it may concern
| From: Medartis Headquarters
| Date 18.03.2020 | Number of Pages: 1
| Subject: **COVID-19 – Medartis assures continued supply**

COVID-19 Update - Medartis assures continued supply

The outbreak of COVID-19 has been declared a pandemic by the W.H.O. and measures have been taken by governments worldwide. Medartis is also acting in line with the health and safety guidelines of respective country health agencies, and our hearts and thoughts go out to the people who have been affected by this unprecedented event. We appreciate the healthcare workers, communities, and governments who are working to contain this pandemic.

We want to assure our customers that Medartis has taken all necessary actions to ensure business continuity during this time. We remain committed to meeting your healthcare needs through the following measures:

- Our production facility is running without any restrictions
- Inventory levels at our headquarters in Switzerland and at our subsidiaries have been increased
- Customer Service and Sales Support teams are available for any inquiries and to ensure your needs are met
- Backup emergency teams and contingency plans are in place to adapt to the changing situation

With these measures, we can assure you that we remain committed to superior service and the quality of our products. Please contact your local Medartis representative for any questions or inquiries. We thank you for your understanding and your patience during this difficult time.

Yours sincerely,



Christoph Brönnimann
CEO, Medartis AG



Axel Maltzen
CPO, Medartis AG